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ABQ RIDE Ridership Statistics by Route

Fiscal Year 2012 (July 2011 through June 2012)

What You Should Know:

ABQ RIDE tracks route ridership through the use of a “farebox”; each time someone boards a bus an appropriate farebox key is activated by the bus driver or automatically by the farebox. In the accompanying tables, one table shows total ridership by route by transit service type. In a second set of tables, ridership information is combined with schedule information to show the number of boardings per in-service hour, by route, by time of day, and by service type.

The routes are categorized by route type in each table: Rapid Ride routes, Local all-day routes, and Commuter routes (routes that operate only during peak morning and evening commute hours and in the peak commuting direction).

- Routes are shown in order by overall ridership, from highest to lowest.
- Boardings are the number of times people get on a bus – commonly called “ridership.” Five people boarding a bus = five boardings.
- An “in-service hour” is one hour that an individual bus is operating in service for people to ride. If two buses are used on a route for an hour each, whether at the same time or at different times, that is two in-service hours.
- Boardings per in-service hour are the total boardings divided by the total in-service hours over the course of a specified time period.

Why these numbers matter:

Total ridership by route tells us how heavily each route is used and is useful as an overall gauge of how much benefit the route provides to the community. But it does not take into account the number of in-service hours operated on each route. If a route does not operate many in-service hours, its ridership will naturally be lower than a route that operates a lot of in-service hours.

Boardings per bus per hour (in service) measures both ridership and how much service is provided on a route – basically how “busy” the route is per day.

Why measure by time of day?

Transit ridership varies according to the time of day, just as roads are less used late at night. By doing this, we are able to identify routes that may need more service at specific times of day or see which routes are used at peak commute times and used less at other times. Occasionally, certain times of day will be less productive but are considered important because they allow bus riders to use the bus at other times of the day. For example, someone who works in the evening may go to work in the afternoon peak time and return at night; if less productive evening service were eliminated, that person wouldn't be able to ride the bus at all resulting in a loss of both evening and afternoon ridership.

What are other important things to consider?

A route with low productivity might be important to maintain if it's the only transportation in an area for people without a vehicle. Something else to consider is boardings per hour compared with the length of passengers' trips. For example a route that has many passengers who ride all the way from one end of the route to the other might not have very high boardings per hour, but it might be considered crowded compared to other routes because there are infrequent de-boardings from the buses until arrival at the primary destinations – everyone's on the bus at the same time.

Why concentrate on these statistics if other factors are important, too?

ABQ RIDE considers other factors in making any decisions about service changes on a case-by-case basis and may develop other system-wide statistics in the future if needed. However, total ridership and ridership per in-service hour are two measures that are essential statistics to consider in all cases. The underlying data is readily available, and they provide basic indications of the value of the service to the community and the value generated per unit of service provided.

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2012 Ridership***

*Also know as Fixed-Route Unlinked Passenger Trips.

Rapid Ride Routes	Weekday	Saturday	Sunday	Grand Total
766 - Red Line Rapid Ride	1,279,873	158,642	63,244	1,501,759
777 - Green Line Rapid Ride	948,121	107,154	37,135	1,092,410
790 - Coors Blue Line Rapid Ride	500,014	20,127		520,141
Rapid Ride Total	2,728,008	285,923	100,379	3,114,310
Local Routes				
66 - Central Avenue	2,200,661	358,994	232,568	2,792,223
5 - Montgomery/Carlisle	798,249	55,331	32,061	885,641
11 - Lomas	683,873	59,465	26,875	770,213
8 - Menaul	637,247	56,606	28,730	722,583
141 - San Mateo	524,314	101,945	43,427	669,686
140 - San Mateo / CNM Work Force	483,165			483,165
10 - North Fourth Street	378,469	43,101	9,119	430,689
157 - Cottonwood/Montano/UTC	310,120	52,910	1,652	364,682
155 - Coors	293,299	38,086	13,035	344,420
1618 - University/Gibson/Broadway	229,760	20,505	8,558	258,823
31 - Wyoming	198,772	16,010	5,088	219,870
53 - Isleta	183,244	22,956		206,200
50 - Airport/Downtown	185,511	12,489		198,000
54 - Bridge/Westgate	170,904	19,139		190,043
1 - Juan Tabo-Four Hills	140,818	8,268	4,212	153,298
40 - D-RIDE	137,689			137,689
2 - Eubank-Ventura	122,516	9,384	4,149	136,049
3 - Louisiana	119,766	777	8,886	129,429
198 - 98th / Dennis Chavez	78,542	13,037	7,920	99,499
97 - Zuni Express	74,531			74,531
51 - Atrisco/Rio Bravo	57,120	7,753		64,873
36 - 12th Street/Rio Grande	44,064	6,028		50,092
Other	9,339	3,635	22	12,996
Local Total	8,061,973	906,419	426,302	9,394,694

**ABQ Ride - Total Annual Ridership By Route
Fiscal Year 2012 Ridership***

*Also know as Fixed-Route Unlinked Passenger Trips.

Commuter Routes	Weekday	Saturday	Sunday	Grand Total
96 - Crosstown Commuter	62,858			62,858
251 - Rail Runner Shuttle (Former #151)	47,459			47,459
222 - Rio Bravo Rail Runner Connection	37,818			37,818
98 - Wyoming Commuter	19,472			19,472
217 - Downtown-KAFB Ltd. (Former 317)	18,238			18,238
7 - Candelaria Commuter	16,659			16,659
13 - Comanche Commuter	13,675			13,675
6 - Indian School Commuter	13,272			13,272
93 - Academy Commuter	12,756			12,756
12 - Constitution Commuter	11,766			11,766
94 - Unser Commuter	11,556			11,556
92 - Taylor Ranch Express	11,364			11,364
34 - San Pedro Commuter	9,705			9,705
162 - Ventana Ranch / Unser	8,874			8,874
551 - Jefferson - Paseo del Norte Express	8,611			8,611
250 - Airport/Downtown (Former #350)	7,964			7,964
Commuter Total	312,047			312,047
Grand Total	11,102,028	1,192,342	526,681	12,821,051

Note: several routes are operated on behalf of other agencies that fund their operations.

10 – North Fourth Street: Partly funded by Bernalillo County				
51 – Atrisco: 100% funded by Bernalillo County				
53 – Isleta: 100% funded by Bernalillo County				
54 – Bridge/Westgate Partly funded by Bernalillo County				
96 – Crosstown Commuter Partly funded by Rio Metro Regional Transit District				
155 – Coors Partly funded by Rio Metro Regional Transit District				
222 – Rio Bravo Rail Runner Connection 100% funded by Rio Metro Regional Transit District				
250 – Airport/Downtown 100% funded by Rio Metro Regional Transit District				
251 – Rio Rancho/ABQ Rail Runner Shuttle 100% funded by Rio Metro Regional Transit District				
790 – Blue Line Rapid Ride Partly funded by Rio Metro Regional Transit District				

ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
Total Boardings Per Bus Per Hour (In-Service)*					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
Rapid Ride Routes	AM Peak	Mid-Day	PM Peak	Evening	Overall
766 - Red Line Rapid Ride	46.4	64.6	77.7	36.3	59.8
777 - Green Line Rapid Ride	49.6	61.6	69.5	38.0	58.1
790 - Coors Blue Line Rapid Ride	31.4	28.8	30.0	18.5	29.0
Rapid Ride Total	42.7	54.1	60.5	32.4	50.3
Local Routes					
66 - Central Avenue	46.0	67.5	76.3	43.4	60.2
141 - San Mateo	44.3	60.1	67.0	41.6	55.5
140 - San Mateo / CNM Work Force	36.0	44.9	55.1		45.4
5 - Montgomery/Carlisle	36.9	50.8	48.7	27.0	43.9
11 - Lomas	38.0	43.9	48.5	25.1	42.5
8 - Menaul	29.0	41.0	42.3	21.6	36.1
50 - Airport/Downtown	31.6	34.0	44.1	19.2	36.1
10 - North Fourth Street	33.2	37.8	35.2	23.2	34.9
53 - Isleta	25.9	30.2	35.8	14.6	29.8
97 - Zuni Express	29.3	31.4	29.0		28.7
40 - D-RIDE	27.4	29.6	22.3		26.6
1 - Juan Tabo-Four Hills	22.1	32.2	26.9		26.5
31 - Wyoming	22.3	30.2	28.9	16.8	26.4
1618 - University/Gibson/Broadway	21.2	27.2	30.9		26.4
157 - Cottonwood/Montano/UTC	20.0	27.8	29.8	14.0	24.3
54 - Bridge/Westgate	22.2	29.6	26.8	11.1	23.8
3 - Louisiana	16.3	27.4	27.2	16.9	22.7
155 - Coors	18.5	24.2	27.4	15.5	22.6
2 - Eubank-Ventura	17.8	28.2	21.0		20.6
36 - 12th Street/Rio Grande	19.3	20.3	19.4		19.7
51 - Atrisco/Rio Bravo	15.4	20.1	24.8		19.5
198 - 98th / Dennis Chavez	13.3	18.1	21.6	11.5	16.4
Local Total	30.8	42.1	43.9	28.0	38.1

ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
Total Boardings Per Bus Per Hour (In-Service)*					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
Commuter Routes	AM Peak	Mid-Day	PM Peak	Evening	Overall
217 - Downtown-KAFB Ltd. (Former 317)	24.7		27.9		26.3
7 - Candelaria Commuter	21.8		28.2		24.9
13 - Comanche Commuter	19.6		23.6		22.2
93 - Academy Commuter	24.6		16.5		20.1
96 - Crosstown Commuter	20.3		18.0		19.1
6 - Indian School Commuter	21.2		14.3		17.9
162 - Ventana Ranch / Unser	15.3		18.4		16.8
34 - San Pedro Commuter	16.3		16.6		16.4
222 - Rio Bravo Rail Runner Connection	21.2		12.3		15.4
12 - Constitution Commuter	15.9		13.8		14.8
94 - Unser Commuter	14.6		12.6		13.6
98 - Wyoming Commuter	16.5		10.9		13.5
92 - Taylor Ranch Express	12.8		10.9		11.9
250 - Airport/Downtown (Former #350)	14.2	16.3	12.8		11.7
551 - Jefferson - Paseo del Norte Express	10.3		9.9		10.2
251 - Rail Runner Shuttle (Former #151)	8.0	10.0	7.7		7.6
Commuter Total	15.5		13.7		14.1
Note: several routes are operated on behalf of other agencies that fund their operations.					
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222 – Rio Bravo Rail Runner Connection 100% funded by Rio Metro Regional Transit District					
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251 – Rio Rancho/ABQ Rail Runner Shuttle 100% funded by Rio Metro Regional Transit District					
790 – Blue Line Rapid Ride Partly funded by Rio Metro Regional Transit District					

ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
<u>Weekday Boardings Per Bus Per Hour (In-Service)*</u>					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
<u>Rapid Ride Routes</u>	<u>AM Peak</u>	<u>Mid-Day</u>	<u>PM Peak</u>	<u>Evening</u>	<u>Overall</u>
766 - Red Line Rapid Ride	49.4	66.5	81.1	35.2	61.7
777 - Green Line Rapid Ride	53.2	64.0	72.7	37.7	60.6
790 - Coors Blue Line Rapid Ride	32.5	29.7	30.8	18.8	29.9
Rapid Ride Total	44.8	55.0	61.7	31.6	51.4
<u>Local Routes</u>					
66 - Central Avenue	50.6	71.1	82.6	44.7	63.9
141 - San Mateo	44.9	58.3	66.5	42.3	54.7
140 - San Mateo / CNM Work Force	36.0	44.9	55.1		45.4
5 - Montgomery/Carlisle	38.0	54.2	49.9	27.0	45.2
11 - Lomas	39.8	45.6	50.5	25.5	44.2
8 - Menaul	29.6	43.1	43.5	21.7	36.9
50 - Airport/Downtown	31.7	35.2	44.6	19.6	36.7
10 - North Fourth Street	33.1	37.5	36.5	25.1	35.3
53 - Isleta	28.8	31.2	38.0	15.1	31.6
1618 - University/Gibson/Broadway	22.9	31.7	34.1		29.4
97 - Zuni Express	29.3	31.4	29.0		28.7
31 - Wyoming	22.8	32.5	29.6	16.9	27.2
1 - Juan Tabo-Four Hills	22.1	36.4	27.6		27.0
40 - D-RIDE	27.4	29.6	22.3		26.6
157 - Cottonwood/Montano/UTC	20.4	28.7	30.3	15.7	25.1
54 - Bridge/Westgate	22.7	31.1	28.1	11.1	24.8
3 - Louisiana	16.3	27.7	26.9	15.5	22.3
155 - Coors	18.7	24.0	26.5	14.7	22.0
2 - Eubank-Ventura	17.7	32.3	21.4		20.9
51 - Atrisco/Rio Bravo	16.4	21.1	26.6		20.5
36 - 12th Street/Rio Grande	20.1	21.2	20.0		20.4
198 - 98th / Dennis Chavez	14.6	18.8	23.3	11.3	17.2
Local Total	31.6	43.2	44.5	28.3	38.7

ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
Weekday Boardings Per Bus Per Hour (In-Service)*					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
Commuter Routes	AM Peak	Mid-Day	PM Peak	Evening	Overall
217 - Downtown-KAFB Ltd. (Former 317)	24.7		27.9		26.3
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13 - Comanche Commuter	19.6		23.6		22.2
93 - Academy Commuter	24.6		16.5		20.1
96 - Crosstown Commuter	20.3		18.0		19.1
6 - Indian School Commuter	21.2		14.3		17.9
162 - Ventana Ranch / Unser	15.3		18.4		16.8
34 - San Pedro Commuter	16.3		16.6		16.4
222 - Rio Bravo Rail Runner Connection	21.2		12.3		15.4
12 - Constitution Commuter	15.9		13.8		14.8
94 - Unser Commuter	14.6		12.6		13.6
98 - Wyoming Commuter	16.5		10.9		13.5
92 - Taylor Ranch Express	12.8		10.9		11.9
250 - Airport/Downtown (Former #350)	14.2	16.3	12.8		11.7
551 - Jefferson - Paseo del Norte Express	10.3		9.9		10.2
251 - Rail Runner Shuttle (Former #151)	8.0	10.0	7.7		7.6
Commuter Total	15.5		13.7		14.1
Note: several routes are operated on behalf of other agencies that fund their operations.					
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790 – Blue Line Rapid Ride Partly funded by Rio Metro Regional Transit District					

ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
Saturday Boardings Per Bus Per Hour (In-Service)*					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
Rapid Ride Routes	AM Peak	Mid-Day	PM Peak	Evening	Overall
766 - Red Line Rapid Ride	34.1	58.7	69.3	43.4	53.7
777 - Green Line Rapid Ride	34.4	54.3	60.7	40.0	49.5
790 - Coors Blue Line Rapid Ride	12.4	18.7	19.3	13.3	16.8
Rapid Ride Total	29.8	49.7	56.0	38.3	45.2
Local Routes					
141 - San Mateo	41.1	70.8	71.3	36.3	59.3
66 - Central Avenue	38.2	63.6	65.9	45.0	54.7
5 - Montgomery/Carlisle	30.3	41.2	45.2	24.4	40.3
11 - Lomas	25.6	44.1	42.5	22.7	36.9
8 - Menaul	26.2	38.6	41.4	21.0	36.2
10 - North Fourth Street	33.5	43.3	26.1	14.4	32.1
50 - Airport/Downtown	27.0	22.0	38.5	15.0	28.9
1 - Juan Tabo-Four Hills		26.0	25.4		27.2
155 - Coors	15.7	25.7	33.8	23.7	26.1
157 - Cottonwood/Montano/UTC	17.6	30.5	33.9	12.4	24.7
31 - Wyoming	17.2	23.2	23.5	15.5	22.1
53 - Isleta	12.4	25.2	25.1		20.6
2 - Eubank-Ventura	19.0	21.0	20.0		20.2
54 - Bridge/Westgate	17.6	21.0	18.6	10.7	17.5
36 - 12th Street/Rio Grande	14.1	16.1	16.1		15.7
1618 - University/Gibson/Broadway	11.1	15.9	18.7		15.4
198 - 98th / Dennis Chavez	12.4	17.1	16.5	12.1	14.7
51 - Atrisco/Rio Bravo	10.0	15.3	16.6		14.0
Local Total	26.3	40.0	41.3	29.1	36.0
Note: several routes are operated on behalf of other agencies that fund their operations.					
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ABQ Ride - Ridership Productivity by Route by Time of Day					
Fiscal Year 2012 Ridership					
Sunday Boardings Per Bus Per Hour (In-Service)*					
*Also known as Fixed-Route Unlinked Passenger Trips Per Vehicle Revenue Hour.					
Rapid Ride Routes	AM Peak	Mid-Day	PM Peak	Evening	Overall
766 - Red Line Rapid Ride	25.1	52.2	53.0		44.4
777 - Green Line Rapid Ride	22.5	44.4	42.1		37.1
Rapid Ride Total	24.1	48.9	48.5		41.4
Local Routes					
141 - San Mateo	43.5	57.6	64.1		56.9
66 - Central Avenue	27.8	52.8	53.5	10.9	43.5
10 - North Fourth Street	46.4	31.6	32.6		34.2
5 - Montgomery/Carlisle	18.8	29.3	34.1		28.8
155 - Coors		23.9	31.7		26.7
11 - Lomas	22.1	25.6	28.9		26.1
3 - Louisiana	14.6	25.5	31.7		25.1
8 - Menaul	19.9	24.8	27.2		24.6
31 - Wyoming	11.8	18.8	23.6		18.2
1 - Juan Tabo-Four Hills		15.1	14.8		15.1
2 - Eubank-Ventura		14.2	13.6		14.2
198 - 98th / Dennis Chavez	8.0	15.6	17.0		13.3
1618 - University/Gibson/Broadway	11.7	11.8	16.4		13.1
Local Total	24.3	34.7	40.2		33.6
Note: several routes are operated on behalf of other agencies that fund their operations.					
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